



# FULL-YEAR RESULTS 2017 PRESENTATION

28 February, 2018

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# AGENDA



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# KEY HIGHLIGHTS 2017



## GROUP

- EBIT of 79 mCHF, in line with guidance
- EBIT adjusted for BackWerk acquisition cost at upper end of guidance
- Medium term profitability goals achieved one year ahead of guidance

## FOOD SERVICE

- Strong topline growth in B2B and B2C
- Acquisition of BackWerk and Pretzel Baron as key milestones
- New production line installed, further capacity expansion in Germany and the US announced

## RETAIL

- Strong increase in profitability, especially in Switzerland, in absolute and relative terms and also in ROCE
- Various efficiency initiatives bearing fruit
- New concept developments well advanced

# KEY FIGURES 2017



EBIT  
**79.0** mCHF  
+6.8 mCHF

EBIT Margin  
**3.8%**  
+0.4%pt

GP Margin  
**42.0%**  
+0.5%pt

ROCE  
**8.6%**  
+0.3%pt

FCF  
**82.0** mCHF  
+9.5 mCHF

Leverage Ratio  
**1.7x**  
+0.1x



# Financial Review 2017

# KEY FINANCIALS 2017



Figures in mCHF

RETAIL	GROUP*	FOOD SERVICE
2,242	External Sales: 2,562	316
1,785	Net Revenues: 2,075	287
647	Gross Profit 872	222
36.2%	GP Margin** 42.0%	77.4%
70	EBIT 79	26
3.9%	EBIT Margin** 3.8%	9.1%
31	Capex 53	20
19.8%	ROCE 8.6%	5.9%
33.3% w/o Goodwill	15.5% w/o Goodwill	14.7% w/o Goodwill

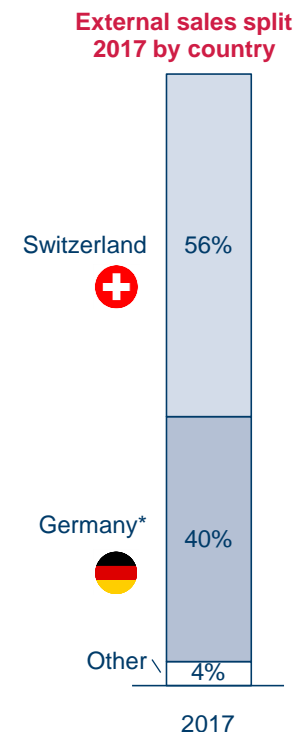
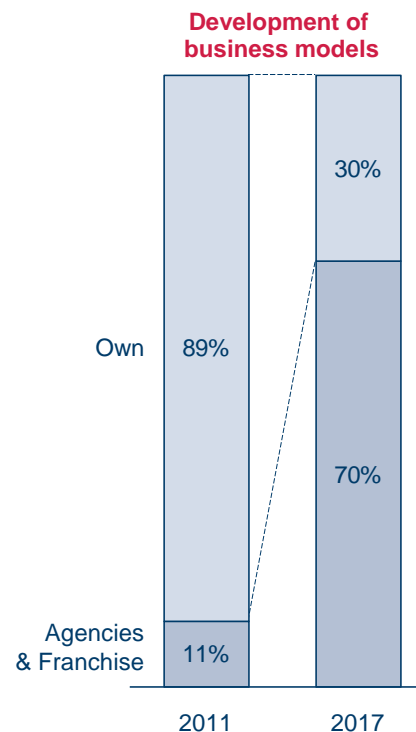
\* Including other for corporate  
 \*\* Margins in % of net revenues

Note: BackWerk, included only for two months in Group and Food Service segment



# STRONG FORMATS AND ENTREPRENEURIAL BUSINESS MODELS

Format and number of stores		Dec. 2016	Dec. 2017	Change
RETAIL	kiosk	1,273	<b>1,228</b>	-45
	Press & Books	210	<b>213</b>	+3
	cigo & subformats	427	<b>439</b>	+12
	avec	130	<b>140</b>	+10
	SSDB	115	<b>94</b>	-21
	U-Store	25	<b>24</b>	-1
FOOD SERVICE	Ditsch	218	<b>220</b>	+2
	Brezelkönig CH	56	<b>56</b>	0
	Brezelkönig International	6	<b>7</b>	+1
	Caffè Spettacolo	38	<b>35</b>	-3
	BackWerk	n/a	<b>345</b>	+345
	<b>Total</b>	2,498	<b>2,801</b>	+303

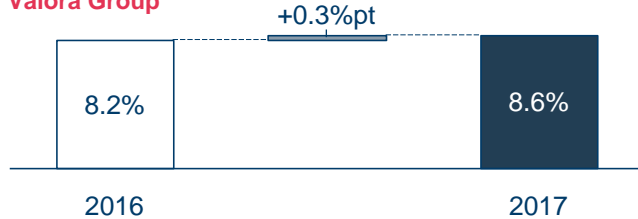


\* Including B2B business; BackWerk included only for two months

# ROCE

## INCREASE OF ROCE TO 8.6% DRIVEN BY STRONG EBIT INCREASE

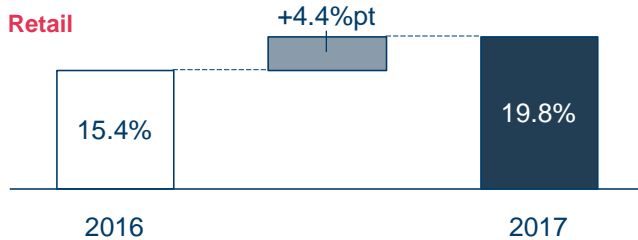
### Valora Group



### Valora Group

- ROCE increase of +0.3%pt to 8.6%, thanks to strong EBIT development
- ROCE at 9.0%, adjusted for sold Naville building and BackWerk (including acquisition cost)
- ROCE without goodwill at 15.5%
- Capital employed slightly higher at 922 mCHF (+5.1%)

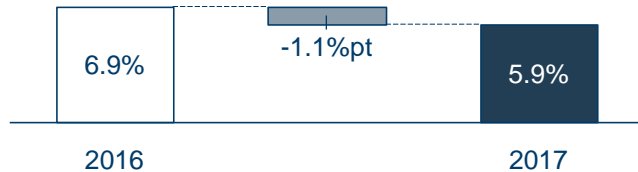
### Retail



### Retail

- Retail CH/AT: ROCE improvement of +10.0%pt to 27.5%. Adjusted for book gain of sold Naville building, ROCE at 26.4%
- Retail DE/LU: ROCE decrease by -1.2%pt to 10.4% mainly due to higher capital employed (higher capex and NWC)

### Food Service



### Food Service

- ROCE decrease by -1.1%pt to 5.9% driven by investments in production capacities
- ROCE without goodwill at 14.7%

**ROCE calculation basis:** EBIT for the last 12 months / average capital employed over the last 13 months; operational cash allocated to Group only (not divisions)



# NET REVENUES

NET REVENUE INCREASE BY +0.9%\* VERSUS LAST YEAR

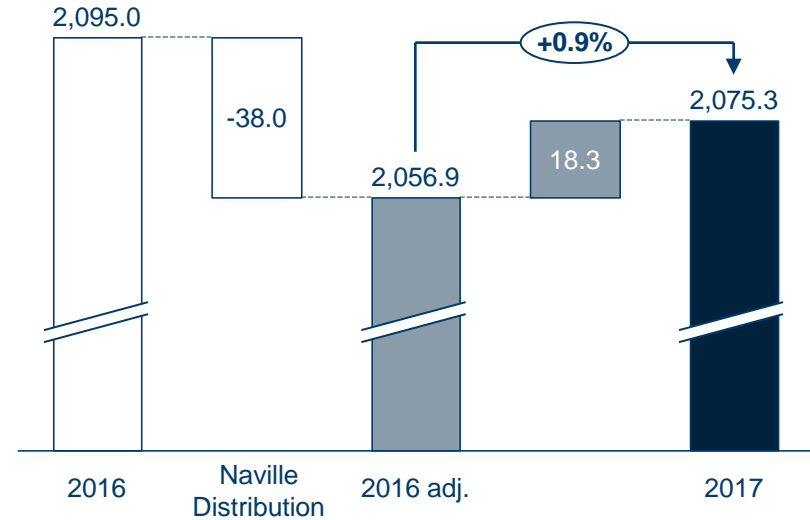


\* Adjusted for sold Naville Distribution

## Valora Group

- Net revenue increase of +0.9%\* versus last year
- Net revenue increase driven by Food Service and Retail DE/LU compensating decline in Retail CH/AT

In mCHF



# NET REVENUES

## STRONG INCREASE IN FOOD SERVICE AND RETAIL DE/LU OVERCOMPENSATING DECLINE IN RETAIL CH/AT

Division   Country in mCHF	FY 2016	FY 2017	Δ in %	Δ % in LC	Δ Same Store in %
<b>Retail</b>	<b>1,833.8</b>	<b>1,785.1</b>	<b>-2.7%</b>	<b>-3.2%</b>	-
<b>Retail w/o Naville Distribution</b>	<b>1,795.7</b>	<b>1,785.1</b>	<b>-0.6%</b>	<b>-1.1%</b>	-
CH/AT	1,309.3	1,264.5	-3.4%	-3.4%	-2.2%
Naville Distribution*	63.2	0.0	-100.0%	-100.0%	-
DE/LU	486.4	520.7	+7.0%	+5.0%	+0.1%
Intrasegment elimination	-25.2	0.0	n.a.	n.a.	-
<b>Food Service</b>	<b>259.4</b>	<b>286.7</b>	<b>+10.5%</b>	<b>+9.2%</b>	<b>+2.3%</b>
Ditsch**	162.8	176.9	+8.7%	+6.6%	+1.5%
Food Service Switzerland***	96.5	98.8	+2.3%	+2.3%	+2.9%
BackWerk	0.0	11.0	n.a.	n.a.	n.a.
Other	1.9	3.4	n.a.	n.a.	-
<b>Valora Group</b>	<b>2,095.0</b>	<b>2,075.3</b>	<b>-0.9%</b>	<b>-1.6%</b>	-
Valora Group w/o Naville Distribution	2,056.9	2,075.3	+0.9%	+0.3%	-

\* Naville Distribution deconsolidated in August 2016

\*\* Including Pretzel Baron

\*\*\* Including Brezelkönig Switzerland, Brezelkönig International and Caffè Spettacolo

SST = Same Store; LC = Local Currency

### Retail CH/AT

- Net revenue decline (-3.4%) resulting from closure of net 21 POS and SST-Index of -2.2%

### Retail DE/LU

- Net revenue increase (+5.0% in LC) attributable to more own stores
- SST sales comparable to last year with +0.1%
- SST development in food (+10.6%), non-food (+7.1%) and tobacco (+2.8%) overcompensating declining press sales (-5.6%)

### Food Service

- Net revenues increase (+9.2% in LC) driven by:
  - Positive SST-Index in Food Service Switzerland (+2.9%)
  - Positive SST-Index with Ditsch / B2C in Germany (+1.5%)
  - Strong growth with Ditsch / B2B (+3.7%), despite exchange of production line
  - BackWerk contributing 2 months in 2017

# GROSS PROFIT

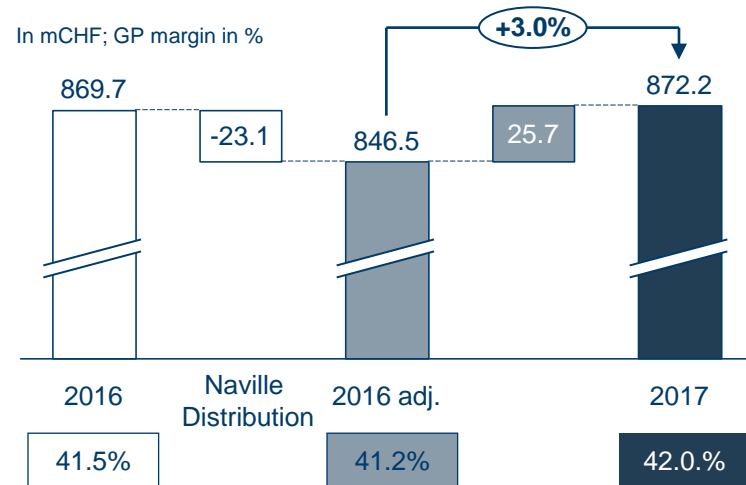
GROSS PROFIT MARGIN INCREASE OF +0.5%pt TO 42.0%



\* Adjusted for sold Naville Distribution

## Valora Group

- Gross profit increase of +3.0%\* versus last year
- Gross profit margin increase to 42.0%, already meeting gross profit margin target for 2018



# GROSS PROFIT

## GROWTH OF GROSS PROFIT MARGIN IN FOOD SERVICE AND RETAIL



Division   Country in mCHF	FY 2016	FY 2017	Δ in %	Δ % in LC	Gross Profit Margin	Δ GP Margin
<b>Retail</b>	<b>667.9</b>	<b>646.8</b>	<b>-3.2%</b>	<b>-3.7%</b>	<b>36.2%</b>	<b>-0.2%pt</b>
<b>Retail w/o Naville Distribution</b>	<b>644.8</b>	<b>646.8</b>	<b>+0.3%</b>	<b>-0.2%</b>	<b>36.2%</b>	<b>+0.3%pt</b>
CH/AT	473.5	463.9	-2.0%	-2.1%	36.7%	+0.5%pt
Naville Distribution*	23.1	0.0	-100.0%	-100.0%	n.a.	n.a.
DE/LU	171.3	182.9	+6.8%	+4.7%	35.1%	-0.1%pt
<b>Food Service</b>	<b>199.8</b>	<b>222.0</b>	<b>+11.1%</b>	<b>+9.8%</b>	<b>77.4%</b>	<b>+0.4%pt</b>
Other	1.9	3.4	n.a.	n.a.	n.a.	n.a.
<b>Valora Group</b>	<b>869.7</b>	<b>872.2</b>	<b>+0.3%</b>	<b>-0.4%</b>	<b>42.0%</b>	<b>+0.5%pt</b>
Valora Group w/o Naville Distribution	846.5	872.2	+3.0%	+2.3%	42.0%	+0.9%pt

\* Naville Distribution deconsolidated in August 2016

GP = Gross Profit; LC = Local Currency

### Retail CH/AT

- Increase of GP margin by +0.5%pt to 36.7%, driven by higher promotion and better purchasing conditions

### Retail DE/LU

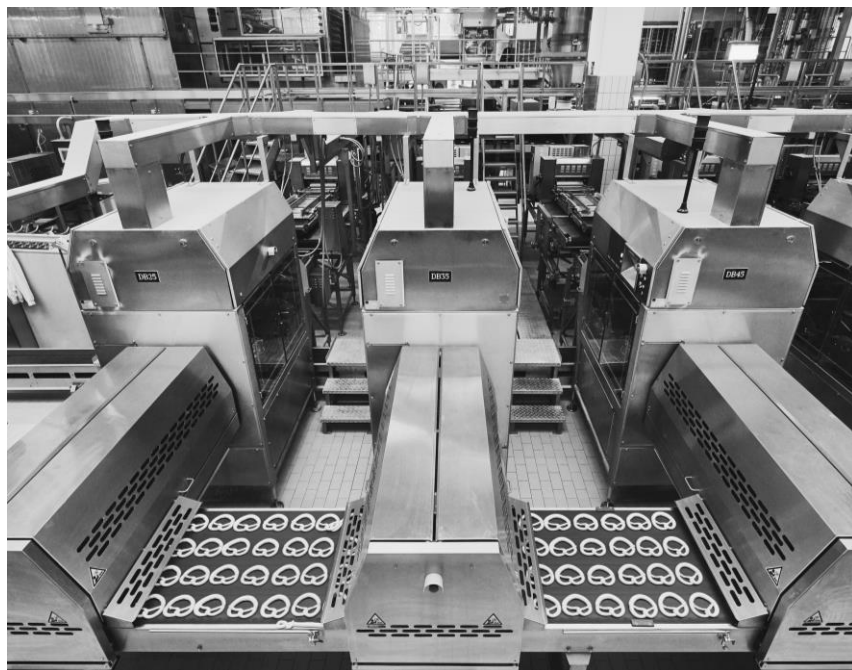
- Positive revenue development drive gross profit (+4.7% in LC)
- GP margin stays stable at 35.1% (-0.1%pt)

### Food Service

- Gross profit increase of +9.8% in LC to 222.0 mCHF, driven by net revenues increase and BackWerk contribution
- Butter & cheese raw material prices at historical record high in 2017 compared to low levels in 2016 impacting GP (-3.0 mCHF)
- GP margin increase of +0.4%pt to 77.4% thanks to attractive margin profile of BackWerk

# OPERATING COSTS

COST INCREASE OF 1.9%\* DRIVEN BY EXPANSION ACTIVITIES IN FOOD SERVICE

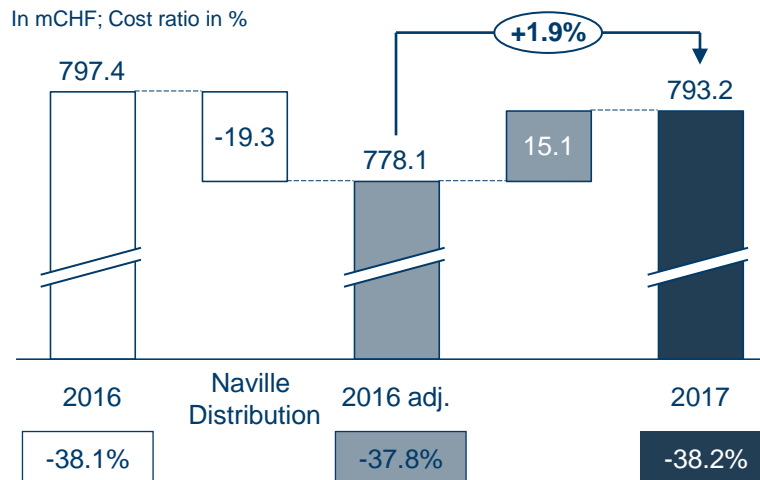


\* Adjusted for sold Naville Distribution

## Valora Group

- Cost increase of +1.9%\* as a consequence of higher food production in Food Service and BackWerk
- Cost ratio increase of -0.4%pt\* to -38.2% mainly driven by BackWerk

In mCHF; Cost ratio in %



# OPERATING COSTS

## LOWER COSTS IN RETAIL CH/AT COMPENSATE HIGHER COSTS IN FOOD SERVICE AND RETAIL DE/LU

Division   Country in mCHF	FY 2016	FY 2017	Δ in %	Δ % in LC	Cost Ratio	Δ Cost Ratio
<b>Retail</b>	<b>-608.3</b>	<b>-576.7</b>	<b>-5.2%</b>	<b>-5.7%</b>	<b>-32.3%</b>	<b>+0.9%pt</b>
<b>Retail w/o Naville Distribution</b>	<b>-589.0</b>	<b>-576.7</b>	<b>-2.1%</b>	<b>-2.6%</b>	<b>-32.3%</b>	<b>+0.5%pt</b>
CH/AT	-434.0	-410.2	-5.5%	-5.5%	-32.4%	+0.7%pt
Naville Distribution*	-19.3	0.0	-100.0%	-100.0%	n.a.	n.a.
DE/LU	-154.9	-166.4	+7.4%	+5.4%	-32.0%	-0.1%pt
<b>Food Service</b>	<b>-173.0</b>	<b>-195.8</b>	<b>+13.2%</b>	<b>+11.8%</b>	<b>-68.3%</b>	<b>-1.6%pt</b>
<b>Corporate / Other</b>	<b>-16.2</b>	<b>-20.7</b>	<b>+28.1%</b>	<b>+28.0%</b>	n.a.	n.a.
<b>Valora Group</b>	<b>-797.4</b>	<b>-793.2</b>	<b>-0.5%</b>	<b>-1.2%</b>	<b>-38.2%</b>	<b>-0.2%pt</b>
Valora Group w/o Naville Distribution	-778.1	-793.2	+1.9%	+1.3%	-38.2%	-0.4%pt

\* Naville Distribution deconsolidated in August 2016 LC = Local Currency

### Retail CH/AT

- Decrease of costs by +23.8 mCHF to a cost ratio of -32.4% (+0.7%pt)
- Improved efficiency initiatives and processes and lower number of stores (personnel & op. expenses)
- Book gain of sold Naville building of +2.9 mCHF

### Retail DE/LU

- Higher costs of -11.5 mCHF (+5.4% in LC) mainly as result of higher number of own stores and increase of minimum wages in Germany
- However, cost ratio stable at -32.0% (-0.1%pt)

### Food Service

- Higher costs of -22.8 mCHF or +11.8% in LC, mainly as a consequence of higher production volumes and two months of BackWerk
- Special charges for replacement of production line (-1.0 mCHF)
- Integration costs of Pretzel Baron (-0.5 mCHF)
- Increase of cost ratio by -1.6%pt to -68.3% mainly driven by BackWerk

### Corporate / Other

- Other operating expenses higher with -4.5 mCHF, mainly due to project costs for the acquisition of BackWerk

# EBIT

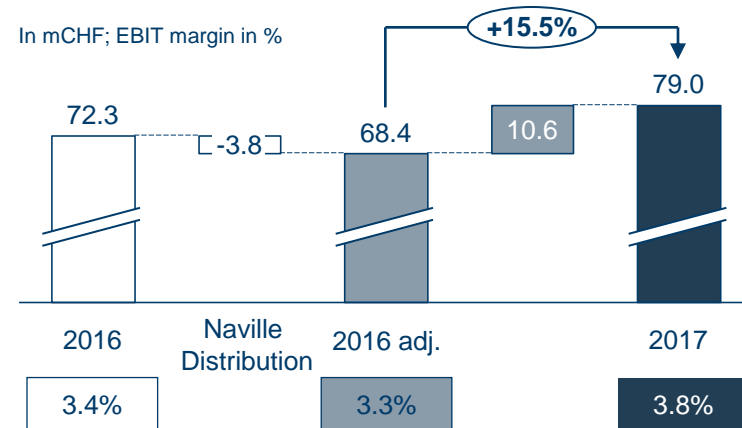
EBIT AT 79 CHF MILLION AND EBIT MARGIN OF 3.8%



\* Adjusted for sold Naville Distribution

## Valora Group

- EBIT reaches 79 mCHF with an increase of +15.5%\* or +10.6\* mCHF mainly driven by Retail CH/AT
- EBIT margin at 3.8%
- Book gain of sold Naville building (+2.9 mCHF) nearly compensates BackWerk EBIT contribution including acquisition costs (-3.2 mCHF)
- EBIT w/o net effect of BackWerk acquisition (-3.2 mCHF) at the upper end of communicated expectations and EBIT margin at 4.0%



# EBIT

## STRONG EBIT AND MARGIN INCREASE

Division   Country in mCHF	FY 2016	FY 2017	Δ in %	Δ % in LC	EBIT Margin	Δ EBIT margin
<b>Retail</b>	<b>59.6</b>	<b>70.1</b>	<b>+17.5%</b>	<b>+16.8%</b>	<b>3.9%</b>	<b>+0.7%pt</b>
<b>Retail w/o Naville Distribution</b>	<b>55.8</b>	<b>70.1</b>	<b>+25.6%</b>	<b>+24.8%</b>	<b>3.9%</b>	<b>+0.8%pt</b>
CH/AT	39.4	53.6	+36.0%	+36.0%	4.2%	+1.2%pt
Naville Distribution*	3.8	0.0	-100.0%	-100.0%	n.a.	n.a.
DE/LU	16.4	16.5	+0.7%	-1.7%	3.2%	-0.2%pt
<b>Food Service</b>	<b>26.9</b>	<b>26.2</b>	<b>-2.5%</b>	<b>-3.6%</b>	<b>9.1%</b>	<b>-1.2%pt</b>
<b>Corporate / Other</b>	<b>-14.2</b>	<b>-17.3</b>	<b>n.a.</b>	<b>n.a.</b>	<b>n.a.</b>	<b>n.a.</b>
<b>Valora Group</b>	<b>72.3</b>	<b>79.0</b>	<b>+9.3%</b>	<b>+8.3%</b>	<b>3.8%</b>	<b>+0.4%pt</b>
Valora Group w/o Distribution	68.4	79.0	+15.5%	+14.3%	3.8%	+0.5%pt

\* Naville Distribution deconsolidated in August 2016

### Retail CH/AT

- Strong EBIT increase of +14.2 mCHF or +36.0% to 53.6 mCHF including book gain of sold Naville building of +2.9 mCHF
- Cost efficiency initiatives and improved processes as main driver
- EBIT margin increase of +1.2%pt to 4.2%; w/o book gain at 4.0%

### Retail DE/LU

- EBIT stable at 16.5 mCHF (+0.7%)
- EBIT margin at 3.2% slightly lower than last year (-0.2%pt) mainly due to higher costs (increase of min. wages in Germany & more own stores)

### Food Service

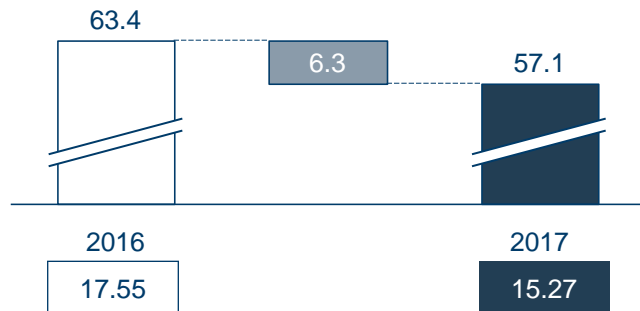
- EBIT at 26.2 mCHF, lower than last year by -0.7 mCHF as a result of:
  - One-off cost reimbursement last year (change of -1.0 mCHF)
  - Record-high prices for butter & cheese (-3.0 mCHF)
  - Special charges for line replacement (-1.0 mCHF)
  - Integration costs Pretzel Baron (-0.5 mCHF)
- Without above mentioned special items, EBIT increase by +4.8 mCHF, supported by strong revenue development and BackWerk consolidation since November 2017



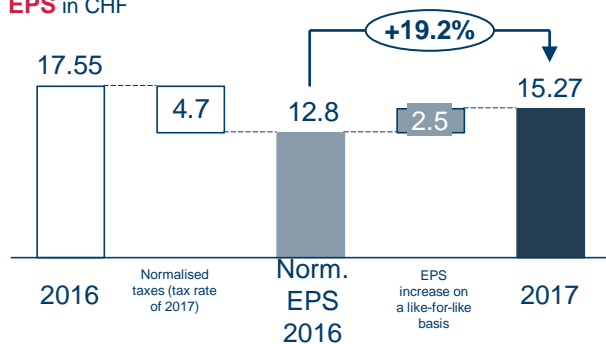
# NET PROFIT / EPS

## DECLINE OF NET PROFIT DUE TO CHANGE IN TAX EFFECT

Net Profit in mCHF; EPS in CHF



EPS in CHF



### Net Profit

- Group net profit decrease of -6.3 mCHF to 57.1 mCHF
- Higher EBIT (+6.8 mCHF) and lower financial expenses (+4.7 mCHF) not compensating for higher taxes as a consequence of reversal of tax effect
- Better business prospects in Germany result in depreciation of activated loss carryforwards compared to activation last year:
  - Income tax in 2017, -11.3 mCHF
    - Thereof deferred taxes (-8.5 mCHF) and tax expense of -2.9 mCHF
  - Income tax in 2016, +5.4 mCHF
    - Thereof mostly activation of loss carryforwards (+7.6 mCHF) and tax expense of -2.2 mCHF

### EPS

- EPS decrease from 17.55 CHF in 2016 to 15.27 CHF in 2017
- EPS fully covering the proposed dividend of 12.50 CHF
- Applying a normalized tax rate, EPS increases by +19.2%
  - Increase despite capital increase of November 2017
  - Increase of +25.2% when adjusting for BackWerk including acquisition costs

# NET PROFIT / EPS

## HIGHER TAX EXPENSES AS A RESULT OF REVERSAL OF TAX EFFECT

Net Profit / EPS in mCHF	FY 2016	FY 2017	Δ in %
<b>EBIT</b>	<b>72.3</b>	<b>79.0</b>	<b>+9.3%</b>
Financing activities, net	-15.2	-10.6	-30.7%
<b>Earnings before taxes</b>	<b>57.0</b>	<b>68.5</b>	<b>+20.0%</b>
Income taxes	5.4	-11.3	n.a.
<b>Net profit from continuing operations</b>	<b>62.5</b>	<b>57.1</b>	<b>-8.6%</b>
Net result from discontinued operations	0.9	0.0	n.a.
<b>Group net profit</b>	<b>63.4</b>	<b>57.1</b>	<b>-9.9%</b>
<b>EPS Group</b>	<b>17.55</b>	<b>15.27</b>	<b>-13.0%</b>

### Net Profit

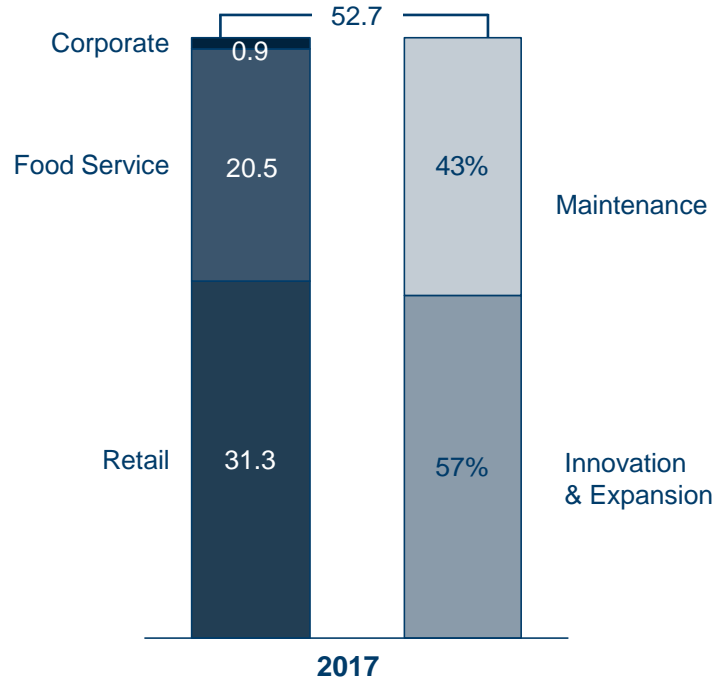
- Net financial results improved by +4.7 mCHF due to refinancing effects in 2016
- In 2017, net income tax of -11.3 mCHF representing tax expenses of -2.9 mCHF and deferred taxes of -8.5 mCHF
- In 2016, activation of loss carryforwards resulted in net income tax of +5.4 mCHF
- Tax rate in 2017 at 16.6%
- Going forward: Tax rate of 18-20%

# CAPEX

## CAPITAL EXPENDITURES DIRECTED TOWARDS GROWTH AND EXPANSION



Capex in mCHF



### Valora Group

- Capex of 52.7 mCHF higher than previous year (49.0 mCHF)

### Innovation & Expansion

- Investments in innovation and expansion of 29.9 mCHF (57% of total capex)
- Increase of capex by -4.4 mCHF compared to last year (25.5 mCHF) driven by replacement of one production line in Food Service

### Maintenance

- Maintenance capex of 22.9 mCHF (43% of total capex)
- Decrease in capex by +0.6mCHF due to lower number of stores in Retail Switzerland (-21)

# FREE CASH FLOW

## STRONG FREE CASH FLOW GENERATION

Free Cash Flow (from continuing business) in mCHF	FY 2016	FY 2017	Δ in %
<b>EBIT</b>	<b>72.3</b>	<b>79.0</b>	<b>+9.3%</b>
D&A	55.4	54.7	-1.2%
<b>EBITDA</b>	<b>127.6</b>	<b>133.7</b>	<b>+4.8%</b>
Elimination of other non-cash items	7.4	0.8	n.a.
NWC and current assets & liabilities	-6.5	-8.4	+30.6%
Interest, tax expense (net)	-15.6	-11.9	-23.8%
<b>CF from operating activities</b>	<b>113.0</b>	<b>114.2</b>	<b>+1.1%</b>
<b>CF from investing activities (net)</b>	<b>-40.4</b>	<b>-32.1</b>	<b>-20.4%</b>
Capex	-46.8	-53.5	+14.3%
Asset disposal	6.4	21.3	n.a.
<b>Free Cash Flow (before M&amp;A)</b>	<b>72.6</b>	<b>82.0</b>	<b>+13.0%</b>
<b>Free Cash Flow per share</b> in CHF	<b>21.74</b>	<b>23.93</b>	<b>+10.1%</b>

### Free Cash Flow

- Cash flow increase of +13.0% to 82.0 mCHF supported by EBITDA increase (+6.1 mCHF)
- Higher capex overcompensated by sale of Naville building (20.0 mCHF)
- Change in NWC slightly higher than last year because of expansion activities
- Free cash flow next two years impacted by higher capital expenditures in Food Service

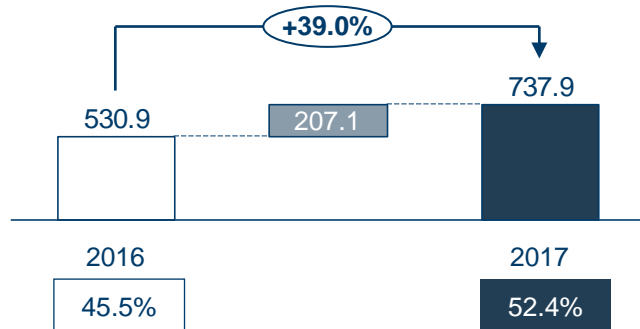


# Financial Structure

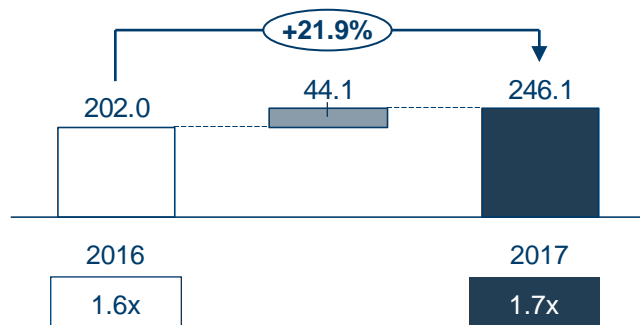
# BALANCE SHEET

## STRONG EQUITY RATIO AND STABLE NET DEBT DESPITE BACKWERK ACQUISITION

**Shareholder's equity** in mCHF; Equity ratio in %



**Net debt** in mCHF; Leverage ratio in x  
(Leverage ratio: EBITDA contribution for BackWerk in 2017 annualised)



### Shareholder's equity

- Shareholder's equity increase of +207.1 mCHF, driven by rights issue (+166 mCHF) in November 2017
- Equity ratio increase to 52.4% well above minimum target of 30%
- Hybrid bond, as part of equity, to be redeemed in October 2018
- Equity ratio at 43.9% w/o hybrid bond

### Net debt

- Net debt increase by +44.1 mCHF as a result of the BackWerk acquisition and due to currency effects on the Schuldschein issues
- Interest-bearing debt at 398.6 mCHF
- Leverage ratio at 1.7x
- Leverage ratio with hybrid bond treated as debt at 2.5x
- With IFRS 16 (effective as from 2019), net debt increases:
  - Lease obligations to be treated as liability
  - Right of use to be activated on balance sheet
  - Banks adjust the covenants for leverage and equity ratio accordingly

# BALANCE SHEET

## STRENGTHENING OF ALL BALANCE SHEET RATIOS

Balance Sheet in mCHF	FY 2016	FY 2017	Δ in %
<b>Total assets</b>	<b>1,167.2</b>	<b>1,408.9</b>	<b>+20.7%</b>
Cash, cash equivalents	159.4	152.5	-4.3%
Goodwill and intangible assets	469.0	707.8	+50.9%
<b>Net debt</b> (from continuing operations)	<b>202.0</b>	<b>246.1</b>	<b>+21.9%</b>
<b>Leverage ratio*</b> (excl. Hybrid Bond)	<b>1.6x</b>	<b>1.7x</b>	<b>+0.1x</b>
Shareholders' equity (incl. Hybrid Bond)	530.9	737.9	+39.0%
<b>Equity ratio</b>	<b>45.5%</b>	<b>52.4%</b>	<b>+6.9%pt</b>
Capital employed (average)	876.8	921.7	+5.1%
<b>ROCE</b>	<b>8.2%</b>	<b>8.6%</b>	<b>+0.3%pt</b>

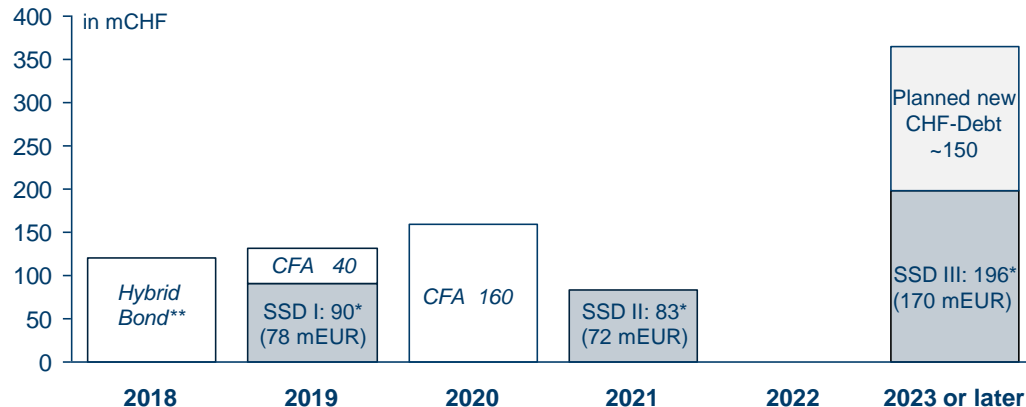
\* EBITDA contribution for BackWerk in 2017 annualised

### Balance sheet impacts of the BackWerk acquisition

- Assets increase of +242.2 mCHF, driven by:
  - Goodwill: +160.2 mCHF
  - Intangibles assets: +58.1 mCHF (purchase price allocation of franchise agreements) resulting in additional amortisation of 5.8 mCHF p.a.
- Increase of interest bearing debt to partially finance BackWerk acquisition
- Equity increase of +207.1 mCHF driven by rights issue in November 2017 (+166 mCHF)

# CURRENT FINANCIAL STRUCTURE

## Debt maturity profile after 2018 refinancing



CHF	Maturity
CFA I: 40 (unused)	27-06-2019
CFA II: 160 (unused)	29-06-2020
CHF-Debt: ~150	2023 +

EUR	Maturity
SSD I: 78	30-04-2019
SSD II: 72	29-04-2021
SSD III: 170	11-01-2023

\* At current FX (27/02/2018): 1 EUR = 1.15 CHF

\*\* First call date per 30-10-2018 (thereafter 500bps step-up)

SSD = Schuldschein issue; CFA = Credit Facility Agreement

## Financing strategy

- Well diversified set of debt instruments in terms of maturities, currencies and investors
- New EUR-Debt «Schuldscheindarlehen» (SSD) of 170 mEUR completed in January 2018 with a maturity of 5 years and attractive interest rates
- Straight bond of 200 mCHF due in March 2018 refinanced by rights issue and newly issued SSD III
- New to-be-issued CHF-Debt of ~150 mCHF (planned for Q2/Q3 2018) to refinance hybrid bond due in October 2018
- Target to stay < 2.5x EBITDA leverage ratio
  - Maintain strategic flexibility
  - Account for seasonality and NWC fluctuations
- Further acquisition financing secured by undrawn syndicated loan (CFA) and cash on balance sheet



# LEASE AGREEMENTS

Lease commitments in mCHF	FY 2016	FY 2017	Δ in %
Within one year	149.0	171.1	+14.8%
Within 1-2 years	137.8	154.7	+12.2%
Within 2-3 years	124.0	135.9	+9.6%
Within 3-4 years	109.5	89.9	-17.9%
Within 4-5 years	67.5	66.3	-1.7%
After more than 5 years	137.5	128.4	-6.6%
<b>Total long-term commitments</b>	<b>725.3</b>	<b>746.3</b>	<b>+2.9%</b>

## Lease commitments

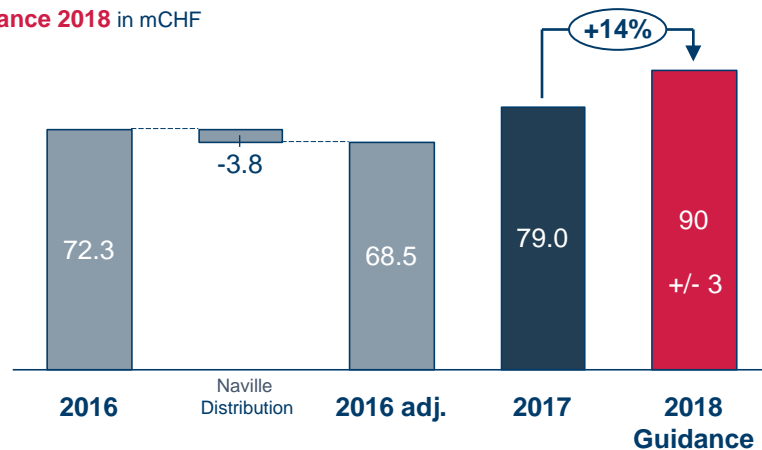
- With IFRS 16 (effective as from 2019), lease agreements need to be activated on balance sheet
  - Lessee activates right of use and treats lease obligations as liability (only minimum / fix rent)
  - No rent expenses in P&L (except for variable portion) but depreciation of right of use over lease term
  - EBITDA to increase significantly; leverage ratio to be adjusted
  - Currently 2/3 of lease commitments are with top 5 landlords; this includes a framework agreement with the Swiss railway operator, coming up for renewal in 2020



# Guidance

# GUIDANCE 2018 AND BEYOND

## EBIT Guidance 2018 in mCHF



GP margin	41.5%	41.2%	42.0%
EBIT margin	3.4%	3.3%	3.8%
ROCE	8.2%	8.0%	8.6%

## Outlook 2020

External Sales	<ul style="list-style-type: none"> <li>Group: 2-3% growth p.a.</li> </ul>
GP Growth	<ul style="list-style-type: none"> <li>+2 to +4% growth p.a.                             <ul style="list-style-type: none"> <li>✓ Retail CH/AT: -1 to +1%</li> <li>✓ Retail DE/LU: +2 to +4%</li> <li>✓ Food Service: +7 to +9%</li> </ul> </li> <li>GP Margin 45% (earliest 2020)</li> </ul>
EBIT Margin	<ul style="list-style-type: none"> <li>5% EBIT margin (earliest 2020)</li> </ul>



# Strategic Initiatives

# OUR GOALS TO ACHIEVE THE GUIDANCE



## GP Growth & Margin

### Same-store increase (ticket size & footfall)

- Further grow share of food, beverages and services
- Refresh concepts / develop «store of the future»

### Organic growth

- POS expansion – especially with BackWerk & R DE
- Accelerate commercial and digital initiatives

### Integrate & leverage

- Integrate BackWerk & Pretzel Baron on Valora platform, leverage know-how & realize synergies

### Protect

- Protect existing Valora retail space

## EBIT Margin

### Efficiency initiatives

- Improve processes, leverage scale
- Create culture of operational excellence

## EPS

### Efficient capital structure

- Refinancing of hybrid bond with lower interest cost

### EPS predictability

- Stable tax rate going forward

## Free Cash Flow

### Invest in future growth

- Capex spending in production expansion with impact on free cash next two years

### NWC

- Higher NWC expected due to growth initiatives

## MARKET DYNAMICS

CHANGING CUSTOMER BEHAVIOUR

### Mobility



- **Increasing commuting:** Work-related travel with public transport stimulates consumption at high-traffic locations
- **Transport hubs as convenience destinations:** Increased importance of transport hubs for daily convenience shopping

### Convenience



- **Economic development:** More people with need and willingness to pay for convenience
- **Out-of-home consumption:** Urbanisation with more people living in vicinity of snacking and food «on-the-go» offering
- **Single households:** Increased number of single-households with more out-of-home consumption
- **Consumer lifestyle:** Changing consumer lifestyle, people more «on-the-move»

### Digitalisation



- **Digitalisation in retail:** Several opportunities to use technology to improve customer experience
- **New services:** Opportunities to introduce new services at the POS
- **Loyalty:** Traditional customer loyalty moves online
- **Retail analytics:** IT-based automatization of processes (shelf and inventory monitoring / management)

DIGITALISATION

# VALORA STRATEGY



## GROWTH

Same-store growth	Ticket size
	Footfall
	Pricing
Expand	Existing geographies
	New geographies



## INNOVATION

Digital opportunities	Loyalty app
	Retail analytics
	Digital signage
New concepts	Introduce new services
	Develop new concepts



## EFFICIENCY

Increase profitability	Process improvements
	Leverage international platform
	Realize cost synergies
	Purchasing conditions & promotions



## PERFORMANCE CULTURE

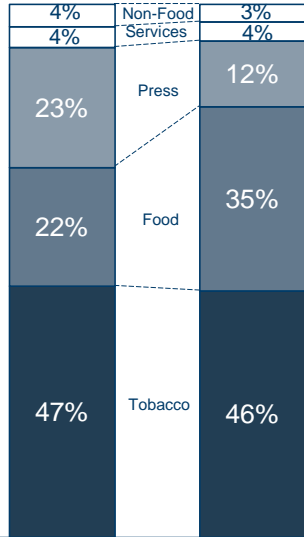
Enter-preneurial spirit	Agency & franchise business model
	Joint values and vision
Organi-sation	Development of employees
	Lean & agile organisation



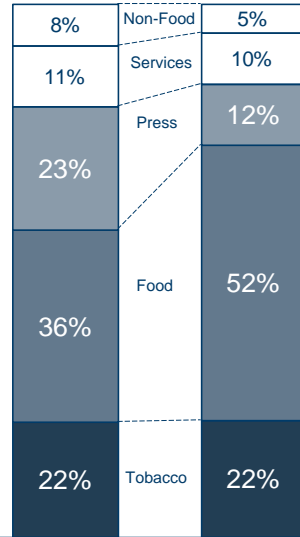
# ENLARGED «FOOD» AS NEW DRIVER

## MAINTAINING PROFIT-CONTRIBUTION FROM TOBACCO

External Sales Split



Gross Profit Split



### Food Service as growth and profitability driver

- Value chain ownership of vertical integrated pretzel production and B2C network
- Invest in capacity expansion to meet strong B2B growth
- Expand in existing and new geographies with proven franchise model (higher «foodprint»)
- Leverage on mega-trends of convenience and of out-of-home consumption with a large array of concepts

### Retail with strong backbone of POS network at high-frequency locations

- Expand food & beverage offering to compensate for declining press
- Increase share of fresh food offerings
- Change of product mix within categories to improve margins
- Tobacco still a strong and profit-contributing category; strengthen competence and partnership with industry to introduce new products
- Leverage network of attractive locations with new services and cross-selling

\* BackWerk in 2017 annualized

Note: Only Retail Core (Retail CH/AT and Retail DE/LU) and Food Service (as of 2012) included, no Trade or Services division included



# KEY INVESTMENT HIGHLIGHTS & OUTLOOK



## Attractive financials

- Growing topline / gross profit while improving margins
- Well on track to achieve ambitious mid-term targets – with meaningful upsides
- Attractive cash generation and improving return on capital
- Constant and high dividend payments (yield ~4%)

## Clear strategic positioning

- Focused and leading convenience player in German-speaking Europe
- Portfolio of strong brands and formats including own brands
- Resilient portfolio of products and offerings

## Implementation of initiatives

- Prepare capacity expansion in Oranienbaum (Ditsch) and the US (Pretzel Baron)
- Expansion of franchise network in existing and new geographies
- Increase customer benefits
- Concepts refresh



**Next Events**

# NEXT EVENTS



## Annual General Meeting 2018

Date	<ul style="list-style-type: none"><li>Friday, 13 April 2018, Basel Congress Center</li></ul>
Dividend	<ul style="list-style-type: none"><li>12.50 CHF per share (from capital reserves)</li></ul>
Board	<ul style="list-style-type: none"><li>Bernhard Heusler withdrawing from Valora Board</li><li>All other Board members standing for re-election</li></ul>
Authorised Capital	<ul style="list-style-type: none"><li>Creation of authorised capital: 10% / 400'000 CHF</li></ul>

## Half-Year Results 2018

Date	<ul style="list-style-type: none"><li>Wednesday, 25 July 2018</li></ul>
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A close-up photograph of a white ceramic coffee cup filled with a latte. The coffee has a light brown color and features intricate latte art on the surface, consisting of concentric circles and a central leaf-like pattern. The cup is set against a solid, warm gold background. A dark blue rectangular overlay is positioned on the left side of the image, partially covering the cup.

**Q&A**

An aerial photograph of a multi-lane highway. A white truck is driving on the right side of the road. The image is overlaid with a dark blue rectangular box containing white text. Long, dark shadows of a bridge structure are cast across the road from the top left towards the bottom right.

# APPENDIX - DETAILS DIVISIONS

# RETAIL SWITZERLAND

## Key Financials

Retail CH/AT in mCHF	FY 2016	FY 2017	Δ in %
External sales	1,384.1	1,340.6	-3.1%
Net revenues	1,309.3	1,264.5	-3.4%
Gross Profit	473.5	463.9	-2.0%
Gross Profit Margin (in %)	36.2%	36.7%	+0.5%pt
EBIT	39.4	53.6	+36.0%
EBIT Margin (in %)	3.0%	4.2%	+1.2%pt
ROCE (in %)	17.5%	27.5%	10.0%

CH = Switzerland; AT = Austria



## Initiatives 2018

Growth	<ul style="list-style-type: none"> <li>• Further strengthen own brands</li> <li>• avec refresh roll-out</li> <li>• Improve price perception to influence customer frequency and overall satisfaction</li> </ul>
Efficiency	<ul style="list-style-type: none"> <li>• Introduce central logistic platform as basis for growth and innovation in fresh foods</li> <li>• Increase efficiency with digitalisation of processes and tools</li> </ul>
Innovation	<ul style="list-style-type: none"> <li>• Innovation and testing of new concepts and modules</li> <li>• Further develop competence for fresh food across all brands</li> </ul>
Culture	<ul style="list-style-type: none"> <li>• New CEO Retail CH/AT Roger Vogt started in January 2018</li> <li>• Implement and live corporate values within organisation and towards customers</li> </ul>

## Network (as per Dec. 2017)

Format	Own	Agency	Franchise	Total
	264	660	-	924
	7	24	-	31
	62	-	74	136
AT	10	-	-	10
<b>Total (vs. 2016)</b>	<b>343 (-31)</b>	<b>684 (+4)</b>	<b>74 (+6)</b>	<b>1,101 (-21)</b>

## Key Financials

Retail DE&LU in mCHF	FY 2016	FY 2017	Δ in %
External sales	890.3	901.3	+1.2%
Net revenues	486.4	520.7	+7.0%
Gross Profit	171.3	182.9	+6.8%
Gross Profit Margin (in %)	35.2%	35.1%	-0.1%pt
EBIT	16.4	16.5	+0.7%
EBIT Margin (in %)	3.4%	3.2%	-0.2%pt
ROCE (in %)	11.5%	10.4%	-1.2%pt

DE = Germany; LU = Luxembourg



## Initiatives 2018

Growth	<ul style="list-style-type: none"> <li>• Increase same-store growth with tobacco, food and services as main driver to compensate declining market development in press</li> <li>• Focus on roll-out of avec to strengthen competence as convenience player</li> <li>• Continue to transfer partner* business model into own or franchise stores</li> </ul>
Efficiency	<ul style="list-style-type: none"> <li>• Different cost efficiency initiatives introduced and planned</li> <li>• Introduce &amp; finalise SAP implementation in LU and start SAP implementation in Retail DE</li> </ul>
Innovation	<ul style="list-style-type: none"> <li>• Further strengthen and promote own branded products e.g. Caffè Spettacolo, ok., avec</li> <li>• Continue roll-out of e-smoke with increased competence and assortment</li> </ul>
Culture	<ul style="list-style-type: none"> <li>• Further develop (sales) management</li> <li>• Implement and live corporate values within organisation and towards customers</li> </ul>

## Network (as per Dec. 2017)

Format	Own	Agency	Franchise	Partner*	Total
kiosk	99	-	139	-	238
cigo + sub formats	133	-	267	39	439
ServiceStore  avec	64	-	58	-	122
Press P&B Books	167	5 (LU)	-	-	172
kiosk LU	-	66	-	-	66
<b>Total (vs. 2016)</b>	<b>463 (+29)</b>	<b>71(+5)</b>	<b>464 (-11)</b>	<b>39 (-44)</b>	<b>1,037 (-21)</b>

\* Partner: Business model without Valora branding and 100% purchase obligations; orders on one's own account

## Key Financials

Food Service in mCHF	FY 2016	FY 2017	Δ in %
External sales	259.4	316.3	+22.0%
Net revenues	259.4	286.7	+10.5%
Gross Profit	199.8	222.0	+11.1%
Gross Profit Margin (in %)	77.0%	77.4%	+0.4%pt
EBIT	26.9	26.2	-2.5%
EBIT Margin (in %)	10.4%	9.1%	-1.2%pt
ROCE (in %)	6.9%	5.9%	-1.1%pt

CH = Switzerland; DE = Germany; LU = Luxembourg



## Initiatives 2018

- |            |  |
|------------|--|
| Growth     | <ul style="list-style-type: none"> <li>• Focus on sustainable POS expansion in existing markets with Ditsch and Brezelkönig CH</li> <li>• Prepare capacity expansion in Oranienbaum (Ditsch) and in Cincinnati/US (Pretzel Baron)</li> <li>• BackWerk: Expand network in existing countries and spur expansion/introduction in CH</li> <li>• Introduce &amp; maintain price increases in B2C &amp; B2B to mitigate raw material price increases</li> <li>• Expedite international franchise expansion of Brezelkönig; first franchise store with SSP in Austria; drive further partnerships with institutional franchisees; stores in France to close</li> </ul> |
| Efficiency | <ul style="list-style-type: none"> <li>• Further optimize supply chain processes</li> <li>• Build-out logistic hub Food-Service Switzerland (combined for Spettacolo and Brezelkönig)</li> </ul>   |
| Innovation | <ul style="list-style-type: none"> <li>• Create strong centre of competence for coffee (cross-units/divisions)</li> <li>• Further pursue digital innovation initiatives</li> </ul>   |
| Culture    | <ul style="list-style-type: none"> <li>• Further strengthen modern leadership style, along corporate values</li> </ul>   |

## Network (as per Dec. 2017)

Format	Own	Agency	Franchise	Total
	-	220	-	220
	2 <sup>CH</sup> 6 International	54	1 International	63
	33	2 (LU)*	-	35
	3	-	342	345
<b>Total (vs. 2016)</b>	<b>44 (-6)</b>	<b>276 (+8)</b>	<b>343 (+343)</b>	<b>663 (+345)</b>

\* Part of Retail DE/LU reporting



## Key Financials

Group in mCHF	FY 2016	FY 2017	Δ in %
External sales	2,573.6	2,561.6	-0.5%
Net revenues	2,095.0	2,075.3	-0.9%
Gross Profit	869.7	872.2	+0.3%
Gross Profit Margin (in %)	41.5%	42.0%	+0.5%pt
EBIT	72.3	79.0	+9.3%
EBIT Margin (in %)	3.4%	3.8%	+0.4%pt
ROCE (in %)	8.2%	8.6%	+0.3%pt

## Initiatives 2018

- |            |   |
|------------|---|
| Growth     | <ul style="list-style-type: none"> <li>• Ensure platform for growth in divisions</li> <li>• Growth initiatives based on increased sales &amp; marketing and further partnerships</li> </ul>                 |
| Efficiency | <ul style="list-style-type: none"> <li>• Modernization of IT platforms: simplify landscape, automate processes</li> <li>• Lean and agile organisation: Improve and accelerate internal processes</li> </ul> |
| Innovation | <ul style="list-style-type: none"> <li>• Dedicated Valora Lab team to focus on new (digital) opportunities</li> </ul>   |
| Culture    | <ul style="list-style-type: none"> <li>• Encourage and develop employees</li> <li>• Joint values and vision across group: Nearby-Quick-Convenient-Fresh</li> </ul>  |



## Network (as per Dec. 2017)

Country	Own	Agency	Franchise	Partner*	Total
Switzerland 🇨🇭	31%	62%	6%	-	1,182
Germany 🇩🇪	31%	15%	51%	3%	1,490
Luxembourg 🇱🇺	-	100%	-	-	73
Other	30%	-	70%	-	56
<b>Total (vs. 2016)</b>	<b>851 (-7)</b>	<b>1,031(+17)</b>	<b>880 (+337)</b>	<b>39 (-44)</b>	<b>2,801</b>

\* Partner: Business model without Valora branding and 100% purchase obligations; orders on one's own account

# FROM AN OWN STORES SALES NETWORK TO AN AGENCY & FRANCHISE MODEL

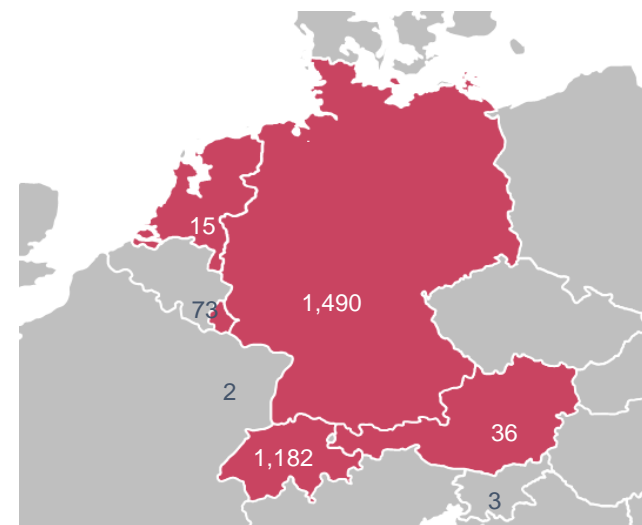
70% of network already operated as agencies or by franchisees

	Own stores	Agency	Franchise
Operations	Valora	Agent	Franchisee
Inventory	Valora	Valora	Franchisee
Lease agreement	Valora	Valora	Valora
Store investment	Valora	Valora	Valora (R DE) Franchisee (BW)
Fee	None	Valora pays commission to agent	Valora receives franchise fee
# number of stores 2017* (vs. last year)	<b>851</b> (-7); 31%	<b>1,031</b> (+17); 37%	<b>880</b> (+337); 32%

\*Without partner (#39)

R = Retail; DE = Germany; BW = BackWerk

Strong presence in German-Speaking Europe



Brightens up  
your journey.



valora

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